



Setting Up a ScripTalk Patient

- To set up a ScripTalk patient, fill out the Patient Approval Form (PAF) online at <https://www.scriptability.com/scriptability-patient-approval-form>.
- Once En-Vision America receives the form, a Patient Care Advocate will contact the patient to explain how the program works. The individual can select to use the ScripTalk Mobile App via [IOS](#) or [Android](#), or they can opt for the ScripTalk Station Reader. If the patient prefers, they can use both the reader and the App.
- If the patient selects the reader, it will take 7-10 days for the device to arrive to the individual. If the patient tells the En-Vision America Customer Care Team that they expect to receive a prescription refill sooner than this timeframe, shipping will be updated to USPS Priority for a 2-3 day delivery.
- Once a prescription is filled, the Patient Care Team will touch base with the patient to ensure the individual is successfully accessing the ScripTalk Talking Label information with the reader or the App. En-Vision America will periodically follow up every six months to be in contact and ensure everything remains successful.
- **If a Caregiver or Patient would like to sign up for ScripTalk**, please encourage them to call 1-800-890-1180 to speak with a Customer Care Team Advocate who will facilitate the process.

General Facts

- Who is eligible for ScripTalk? Anyone who requests the service.
- Who benefits from these labels? Any person who is visually impaired or has trouble reading the printed information (including those with mild dyslexia and illiteracy).
- How do I order more ScripTalk Labels for our inventory? Contact En-Vision America at 1-800-890-1180.
- Additional questions? Contact En-Vision America at 1-800-890-1180.